Family and Community COVID-19 Update
March 25, 2022

With spring upon us, so too are there signs of hope with the pandemic. While public health restrictions are easing, hospitals must always be places where the best public health guidance is followed. Vaccination and masking policies are necessary in healthcare settings to protect us all and will continue at Waypoint for all visitors and staff.

Waypoint remains in Phase 3 for visiting. This allows for two (2) visitors for most patients and permits visits for short-stay patients. With the weather improving, we have increased the number for outdoor visits. Please check with the program for more details.

Community day and overnight passes are also allowed and food deliveries have resumed.

All visitors must check in with the hospital, pass COVID-related screening questions, and wear appropriate personal protective equipment regardless of whether the visit takes place indoors or out.

Personal protective equipment is permitted to be removed while sharing a meal during the visit, but must be kept on when not eating or drinking. If you are bringing food to share, any leftovers must be taken home by the visitor as the hospital cannot accommodate the storage or handling of these.

If you have personal items you would like to bring to the hospital for your loved one, please be sure to contact the program/unit on which they are receiving care for specific program processes.

Visits are by appointment only and must be booked at least 72 hours in advance. All visitors must also provide proof of vaccination (two doses) and photo identification, or proof of medical exemption. Some limited exceptions apply in all circumstances such as palliative situations.

As Waypoint moves to ease some restrictions at the hospital, we are focused on a cautious recovery of services including the resumption of off-unit patient activities. We have a team who is working on how to do this safely with feedback from patients and clients. This work also includes exploring how to safely welcome back volunteers and members of the community who use our facilities.

We are very thankful for your patience and understanding, and grateful to our staff for their tireless efforts in keeping everyone safe while continuing to provide essential care to all patients.

Resources for Patients and Families
Supports for patients and families are available from our Spiritual Care Team, the Patient/Client and Family Council and the Patient Relations Office. More information can be found at www.waypointcentre.ca/patients__families

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<tr>
<th>Spiritual Care</th>
<th>Patient/Client &amp; Family Council</th>
<th>Patient Relations Office</th>
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<tbody>
<tr>
<td>Clinical Multifaith Chaplains and Traditional Healer</td>
<td>A peer-led organization committed to using personal experiences to improve mental health &amp; addiction services</td>
<td>Available to listen to your feedback and work to answer your questions and resolve your concerns</td>
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<tr>
<td>705-549-3181, ext. 2850</td>
<td>705-549-3181, ext. 2222</td>
<td>705-549-3181, ext. 2999</td>
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