Family and Community COVID-19 Update
July 19, 2022

MASKS CONTINUE TO BE REQUIRED AT WAYPOINT
Waypoint is committed to keeping patients, staff, and visitors safe through a continuation of mandatory masking for all staff and visitors within the hospital. Patients are encouraged to wear masks when off the unit and in the community.

Masking helps prevent the most vulnerable patients from contracting COVID-19. It can also prevent transmission of COVID-19 to health-care providers, keeping people healthy and at work. Masks are available at all Waypoint entrances.

ENHANCED SURVEILLANCE ON ACUTE ASSESSMENT PROGRAM - LEVEL 2 TOANCHE
The Acute Assessment Program on Level 2 Toanche is currently in enhanced surveillance with one patient having tested positive for COVID-19. The patient is currently isolating with enhanced droplet/contact precautions and is reported to be doing well.

All patients on the program have been tested and all but one are negative – the final test result has not yet been received.

Patient visits are not permitted to the program at this time, and all admissions and passes have been suspended.

REMINDER FOR VISITORS
Most patients are permitted two visitors at a time and visits must be scheduled 72 hours in advance. Proof of vaccination for visitors is no longer required.

Visitors to the Horizon Program require screening at the door with negative rapid antigen tests - Horizon patients may have up to 4 visitors indoors and as many as can be accommodated outside given standard visiting practices.

Eating and drinking by both patients and visitors is now allowed during visits. Both homemade and commercially produced food is acceptable. Leftovers must be taken with the visitor when they leave.

Commercially produced and prepackaged/sealed foods that do not require refrigeration may be brought in for individual patient consumption in consultation with program staff.

All visitors must check in with the hospital before a visit, pass COVID-related screening questions, and wear appropriate personal protective equipment regardless of whether the visit takes place indoors or out.
**Resources for Patients and Families**

Supports for patients and families are available from our Spiritual Care Team, the Patient/Client and Family Council and the Patient Relations Office. More information can be found at [www.waypointcentre.ca/patients___families](http://www.waypointcentre.ca/patients___families)

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<tr>
<th><strong>Spiritual Care</strong></th>
<th><strong>Patient/Client &amp; Family Council</strong></th>
<th><strong>Patient Relations Office</strong></th>
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<tbody>
<tr>
<td>Clinical Multifaith Chaplains and Traditional Healer</td>
<td>A peer-led organization committed to using personal experiences to improve mental health &amp; addiction services</td>
<td>Available to listen to your feedback and work to answer your questions and resolve your concerns</td>
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<td>705-549-3181, ext. 2850</td>
<td>705-549-3181, ext. 2222</td>
<td>705-549-3181, ext. 2999</td>
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