

HOW TO READ YOUR MONTHLY ROSEVILLE UTILITY STATEMENT



2

3

4

1

5

www.roseville.ca.us/billpay

**CITY OF ROSEVILLE
UTILITIES ACCOUNT SUMMARY**

Customer Name: ROSEVILLE CUSTOMER

Billing Inquiries 24/7: 916-774-5300
 Electric Outage Hotline: 916-774-5428
 Water Outage Hotline: 916-774-5750

Account Number	Service Address	Bill Date:	Due Date:	Page:	
9999999	1234 ROSEVILLE AVE	01/05/2018	02/04/2018	1 of 2	
Previous Balance	Payments	Balance Forward	Adjustments and Fees	Current Charges	Account Balance
\$263.52	\$263.52	\$0.00	\$0.00	\$280.05	\$280.05

01/04/2018 Payment	\$263.52
Balance Forward	\$0.00
Electric	\$185.25
Water	\$34.15
Wastewater	\$36.78
Solid Waste	\$23.87
Utility Charges	\$280.05
Account Balance	\$280.05

Current Charges due on or before 02/04/2018
Late Payments are subject to a 5% late fee

CITY OF ROSEVILLE CALIFORNIA

Return this portion with your remittance. To pay by phone or for account changes, please call (916) 774-5300 or view and pay your bill online at www.roseville.ca.us/billpay

City of Roseville Utilities
311 Vernon St
Roseville, CA 95678

Account Number	9999999
Billing Date	01/05/2018
Account Balance	\$280.05
Current Charges due by	02/04/2018
Amount Paid	\$ <input style="width: 100px;" type="text"/>

ROSEVILLE CUSTOMER
1234 ROSEVILLE AVE
ROSEVILLE CA 95661-9999

CITY OF ROSEVILLE
P.O. BOX 45807
SAN FRANCISCO, CA 94145-0807

00009909900000009900909

1

BILL DATE

This is the day your bill is generated.

2

PREVIOUS BALANCE

The account balance from the previous bill.

3

PAYMENTS

The total amount of payments received during the billing period.

4

CURRENT CHARGES

The amount charged for the billing period.

5

ACCOUNT BALANCE

The total amount due on your account.

HOW TO READ YOUR MONTHLY ROSEVILLE UTILITY STATEMENT

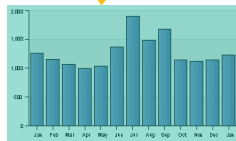


6 7

01/05/2018 ROSEVILLE CUSTOMER 9999999 Page 2 of 2



Meter Number	Register Type	From	To	DOS	Reading Previous	Reading Current	Type	Usage
99999	KWH	12/07/2017	01/05/2018	30	89420	90653	A	1233.0000
This month last year								31

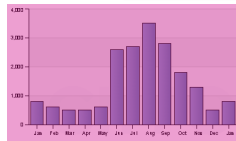


Description	Usage	Rate	Amount
Electric Res Basic Service Charge			\$26.00
Residential Electric - Tier 1	500.0000	0.0931000	\$46.55
Residential Electric - Tier 2	733.0000	0.1435000	\$105.19
State Energy Surcharge	1233.0000	0.0002900	\$0.36
Hydroelectric Adjustment	1233.0000	0.0000000	\$0.00
Renewable Energy Surcharge	1233.0000	0.0056000	\$6.90
Greenhouse Gas Surcharge	1233.0000	0.0002000	\$0.25

Charges - Electric Metered \$185.25

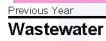


Meter Number	Register Type	From	To	DOS	Reading Previous	Reading Current	Type	Cubic Feet 1cf = 7.48 gal
99999999	W	12/07/2017	01/05/2018	30	258400	259200	A	800.0000
This month last year								800.0000



Description	Usage	Rate	Amount
Water Basic Service Charge 3/4" Water			\$24.79
Water Metered Residential	800.0000	0.0117000	\$9.36

Charges - Water Metered \$34.15



Description	From	To	Amount
Residential Wastewater Flat Rate	12/07/2017	01/05/2018	\$36.78
Charges - Wastewater (Sewer)			\$36.78



Description	From	To	Amount
Solid Waste 90Gal Black Can	12/07/2017	01/05/2018	\$23.87
Charges - Solid Waste			\$23.87



Description	From	To	Amount
Solid Waste 90Gal Green Can	12/07/2017	01/05/2018	Included
Charges - Solid Waste			

The following information is provided for utility customers facing economic challenges.

- HEAP - Project Go administers the Home Energy Assistance Program (HEAP). They can be reached by telephone at 1-888-524-5705.
- ERAP - The City of Roseville offers a 15% discount to current residential electric customers who meet certain income guidelines. Please contact our office at (916)774-5300 or visit our website for additional information.
- Payment Arrangements - The City of Roseville offers payment arrangements on past-due balances to qualified customers. Please contact our office at (916) 774-5300 or visit our website for additional information.
- Salvation Army - This organization offers assistance with payment of utility bills. For more information call 916-784-3382.

If you feel that these services were billed in error or wish to submit a comment or complaint, please contact our office at (916) 774-5300 or (800) 767-3142 Monday - Friday 8:00am-5:30pm. Written disputes related to utility charges may be submitted to City of Roseville Utilities, Attn: Administrative Services Director, 311 Vernon Street, Roseville, CA 95678.

6
MONTHLY KWH CONSUMPTION

7
MONTHLY WATER CONSUMPTION