

FAQS ABOUT CATCHAFIRE

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WHAT IS THE RELATIONSHIP BETWEEN ROBERT WOOD JOHNSON FOUNDATION AND CATCHAFIRE?

Catchafire New Jersey is supported by the Robert Wood Johnson Foundation to create a more empowered social sector in New Jersey, and a more compassionate world. Catchafire is the largest online tool that matches nonprofit organizations with passionate professionals looking to donate their skills.

DOES MY ORGANIZATION NEED TO PAY FOR THIS?

No. Robert Wood Johnson Foundation is sponsoring your access to Catchafire, so it's completely free for your organization.

WHEN DOES MY MEMBERSHIP BEGIN? HOW LONG DOES IT LAST?

Your membership begins the day you post your first project. It will last through March 2019.

I'M HAVING TROUBLE CHOOSING OR POSTING A PROJECT, CAN YOU HELP?

Absolutely! Email your questions to help@catchafire.org and one of Catchafire's Nonprofit Advisors will be in touch within 24 business hours.

HOW MANY PROJECTS CAN I POST AT A TIME?

You can work on an unlimited number of projects throughout your membership, but can only post up to 3 projects at a time. Once you finish a project, mark it "complete" and you can post a new project. You can post as many "Ask An Expert" phone calls as you'd like.

WHO WILL SEE THE PROJECTS THAT I POST?

Your projects will broadcast to Catchafire's skills-based volunteer community of 40,000+ talented professionals. Those who are interested in your organization's cause area and who have the skills required for your project will be able to apply.

HOW LONG WILL IT TAKE TO RECEIVE APPLICATIONS?

On average, you should receive an application in two to three weeks. If you are not seeing the response you hoped for, please reach out to help@catchafire.org and we'll troubleshoot together.

WHAT IS SKILLS-BASED VOLUNTEERING?

Skills-based volunteering is a high impact form of volunteering that allows an individual to donate his or her professional skills on capacity building projects, which allows a nonprofit to focus more efficiently on its mission (Ex: a marketing professional can volunteer to help a nonprofit create a marketing strategy).

