

FY 20-21 CHALLENGES & OPPORTUNITIES



Presenters:

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Overview

- Behavioral Crisis Center Update
- Navigation Center / Shelter
- Rapid Resolution (Diversion)

- Overall Homelessness Response

- Highlighted COVID-19 Revenue & Expenditure Impacts

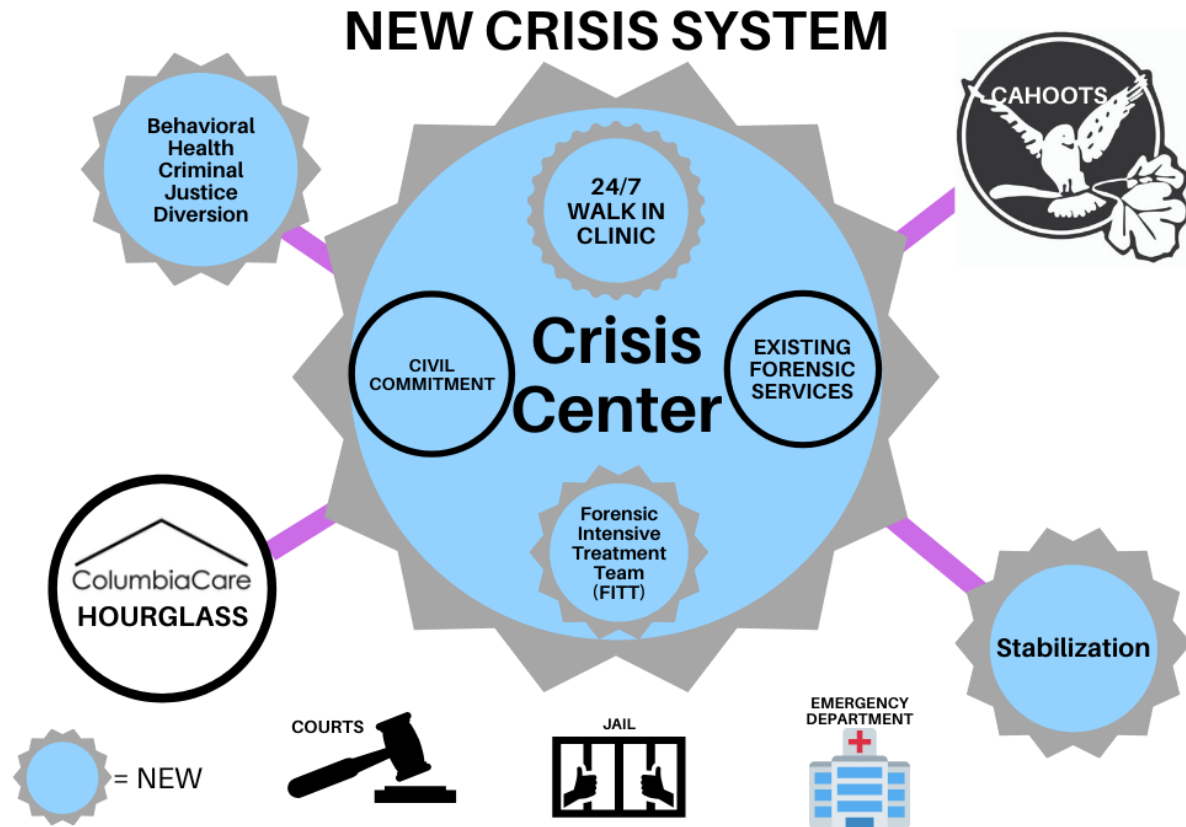


Behavioral Crisis Center

- Address Overutilization of Jail, ED, State Hospital
- Spark Community Collaboration & Action
- Evidence-based Strategy, Based on Success in Other Communities
- System Change: Center, Efficiencies, Outreach



Comprehensive Crisis System



Plans update

- Formation of work groups to move to implementation
 - ▣ Put on hold the last two months due to COVID
- Shift in timelines due to COVID
- Convene community partners to reprioritize with current COVID climate
 - ▣ Likely reduction of scope due to finances
- Ensure coordination with TAC to be as efficient and effective as possible



Navigation Center / Shelter

□ Initiative Overview

- To develop a 75-bed Navigation Center, safe and supportive low-barrier shelter for individuals not currently served by the existing shelter system, and who are ready to move forward on their housing goals. Services include: case management, housing navigation, hygiene and nutritional services, access to resources such as employment, primary and behavioral healthcare, access to benefits and other services to help people stabilize and transition to more stable housing.

□ Desired Outcomes

- 75% of participants transition to more stable housing
- 95% connected to benefits and stabilize or improve their income



Navigation Center / Shelter

- Strategies
 - ▣ Complete rehabilitation of River Avenue Building, Develop Program Plan
- Partnerships
 - ▣ Develop partnerships with healthcare, behavioral health, employment and training and other services
 - ▣ Partnership with the City of Eugene and other financial stakeholders
- Challenges (Including COVID-19 Effects)
 - ▣ Building is currently begin used for COVID-19 purposes
 - ▣ Accessing resources for further rehabilitation and on-going operations
- Next steps
 - ▣ Work with Sarai Johnson on future development



Rapid Resolution (Diversion)

□ Initiative Overview

- Implement Rapid Resolution which is a housing intervention that seeks to assist households to maintain their current housing situation or identify an immediate and safe housing alternative to emergency shelter or the streets within their own network of family, friends and social supports.

□ Desired Outcomes

- The goal is to divert 20% of participants who would otherwise enter the shelter system to other services and supports

□ Strategies

- Contract with Non-Profit agency to outstation Diversion Specialists at Shelter Access Points



Rapid Resolution (Diversion)

- Partnerships
 - ▣ Eugene Mission, St. Vincent DePaul, Community Supported Shelter, Whitebird, ShelterCare, Laurel Hill Center, Sponsors and Others.
- Challenges (Including COVID-19 Effects)
 - ▣ Lack of Call Center such as County Based 211
- Next steps
 - ▣ Develop MOU's with Partners, Develop RFP, Train Staff, Begin Services



Homeless Systems Transformation

- Second Year Implementation
- Position needs
 - Outreach and Case Coordination Coordinator – Coordinated Street Outreach efforts connect people to homelessness services, build rapport, and support people as they set and reach individual goals, eventually including access to housing.
 - Program Services Coordinator – HSD has experienced a 40% growth in our budget for homeless without adding infrastructure. This position assist with increased workload.



Overall Homelessness Response

- Initiative Overview
- Desired Outcomes
- Strategies
- Partnerships
- Challenges (Including COVID-19 Effects)
- Next steps



COVID-19

Revenue & Expenditure Impacts

- Video Lottery
- Transient Room Tax
- Car Rental Tax
- Land Management – Building Permits, Title III Funds, Fees
- Road Fund – Gas Tax
- Waste Management – Fees

- State Revenue
 - Countywide (Liquor and Marijuana)
 - Department specific – several adjustments



Questions?

- *Up Next:
Budget Committee Business*

