

# Important Contact Information

## REMIF Medical Plan

**Call HealthComp Member Services for:** .....(800) 442-7247

- Information on medical claims, deductibles or out of pocket maximums
- Replacement medical plan ID Cards (also available at [www.hconline.healthcomp.com](http://www.hconline.healthcomp.com))
- Eligibility information
- General medical benefit questions
- Prior Authorization questions

**Care Advocate Program:** .....(800) 755-7247

**Call Anthem for:** .....(800) 274-7767

- Assistance with Utilization Review and Prior Authorizations

**Call Express Scripts Member Services for:** .....(877) 813-2493

- Questions about Rx coverage
- Assistance with prior authorizations
- Questions about Mail Order or Specialty medications
- Help in finding a pharmacy

**Call or Visit LiveHealthOnline.com for 24/7 access to a physician for an online visit** .....(855) 603-7985

**Call REACH for immediate Air Ambulance Transportation**..... 911 or (800) 793-0010

## Kaiser Medical Plan

**Call Member Services for:** .....(800) 464-4000

- Information on medical claims, deductibles or out of pocket maximums
- Eligibility Information
- Replacement ID Cards
- General medical or Rx benefit questions
- Prior Authorization questions

## Sutter Health Plus Plan

**Call Member Services for:** .....(855) 315-5800

- Information on medical claims, deductibles or out of pocket maximums
- Eligibility Information
- Replacement ID Cards
- General medical benefit questions
- Prior Authorization questions

## Dental & Vision Plans

**Call Delta Dental for:** .....(800) 765-6003

- Information on dental claims and benefits
- Help in finding a Delta Dental provider

**Call VSP for:** .....(800) 877-7195

- Information on vision claims and benefits
- Help in finding a VSP provider

## Employee Assistance Programs

**Call Aetna for:** .....(800) 342-8111

- Counseling visits
- Resources for living

## RealCare Insurance Brokers

**Call RealCare for:** .....(800) 939-8088

- Assistance with claims issues
- Help understanding benefits or eligibility
- Qualifying event questions
- Eligibility questions