CUSTOMER ACCESS TO CHILDREN’S AREA POLICY

Person Responsible: 
Last Updated: 5/7/2016

I. **Purpose:** The designated children’s areas of any Aurora Public Library are designed to serve the needs of children under the age of eighteen.

II. **Use of the children’s areas:** Any adults aged eighteen and older in the children’s areas who are not using the collection or specific services offered may be asked to exit the area and use other areas of the library. Public PCs in these areas will be used only by children aged seventeen and under. Some children’s areas in our branch libraries are quite small. Adults wanting to use children’s materials may be asked to relocate to other areas in order to keep tables and chairs available for children. Out of concern for the safety of young patrons, adults who are unaccompanied by a child or children in the children’s area of the Library may be questioned by staff, and may be asked to move to another area of the Library.

Exceptions are defined below: Teachers, students and adults accompanied by a child in the area and using the children’s materials are allowed to do so. Adults with mental, physical, or emotional problems who need supervision shall be accompanied by a caregiver at all times while using the children’s materials.

Staff may override the PC Reservation system to provide access for parents and guardians who are in the area monitoring or working with their young children.

Staff will use judgment and utmost courtesy in interviewing adults as to their need to be in a children’s area. Staff may ask for proof of age if deemed necessary.

III. **Restrooms in children’s areas:** Unless accompanied by their child, adults aged eighteen and older are not to use any restroom located in designated children’s area of any Aurora Public Library.