

LANGUAGE ASSISTANCE

Language Assistance Measures

The Grand Forks-East Grand Forks Metropolitan Planning Organization staff will take reasonable steps to provide the opportunity for meaningful access to LEP clients who have difficulty communicating English.

The following resources will be available to accommodate LEP persons at **NO CHARGE**:

- The MPO website will have translation capability to convert from English to other languages.
- Language interpretation/translations services will be pursued to accommodate the LEP request within a reasonable time period.
- Language interpretation will be accessed for all other languages through a telephone interpretation services.

For assistance please contact the Grand Forks-East Grand Forks Metropolitan Planning Organization's ADA Coordinator, Stephanie Halford, at (701) 746-2660 or Peggy McNelis, Office Manager, at (701) 746-2660.