



Pullman Police Department



2021 Annual Report

Mission Statement & Values

*"Policing Our Community with
Compassion and Professionalism."
Integrity - Dedication - Courage - Trust - Respect*

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Message from the Chief

It is my honor to present the Pullman Police Department 2021 Annual Report. This past year was challenging, with our staff and community still navigating the impacts of COVID-19, and experiencing reverberations from high profile, controversial law enforcement events across our nation. A number of police reform bills were passed by the Washington State Legislature, which impacted the way officers could investigate crimes and perform community caretaking functions. Regardless of the challenges we faced, our community continued to support us, and our staff provided outstanding service in a competent and professional manner.

As you review this report, you will see that overall crime has been trending down for many years. Pullman is a safe community in which to live, work, visit, and learn. We must, however, remain vigilant to sustain our ability to address crime and quality of life issues that will undoubtedly accompany community growth.

We know that we must earn the trust and respect of our community each and every day. This requires that we be extremely selective in our hiring process for all positions within the Police Department. We never hire for the sake of expediency, just to fill a position. We are patient and hire only those who can meet our high expectations. Additionally, over the past decade, our organizational culture has evolved from one that prioritized production statistics (tickets, arrests, and other activity) to a culture that emphasizes and values problem solving, community collaboration, and innovation.

A supportive community and strong backing by City leaders allow the Pullman Police Department to continue our work, delivering exceptional service to our community. Through community outreach, employee professionalism and responsiveness, our agency continues to implement Community Policing practices to maintain public safety in the Pullman community.

As this report is being submitted for publication in July 2022, I am preparing to retire after serving as Pullman's Police Chief for twelve years. It has been a privilege to serve alongside a competent, dedicated, and professional staff. I have been extremely fortunate to work for a Mayor, City Supervisors/Administrators, and City Council who all fully support their Police Department. I have never seen a community as supportive as Pullman. This truly is a special place. I am confident that my successor, soon-to-be Chief Jake Opgenorth, will continue to move our department forward, meeting new challenges and providing the service our community deserves.

Gary Jenkins
Chief of Police



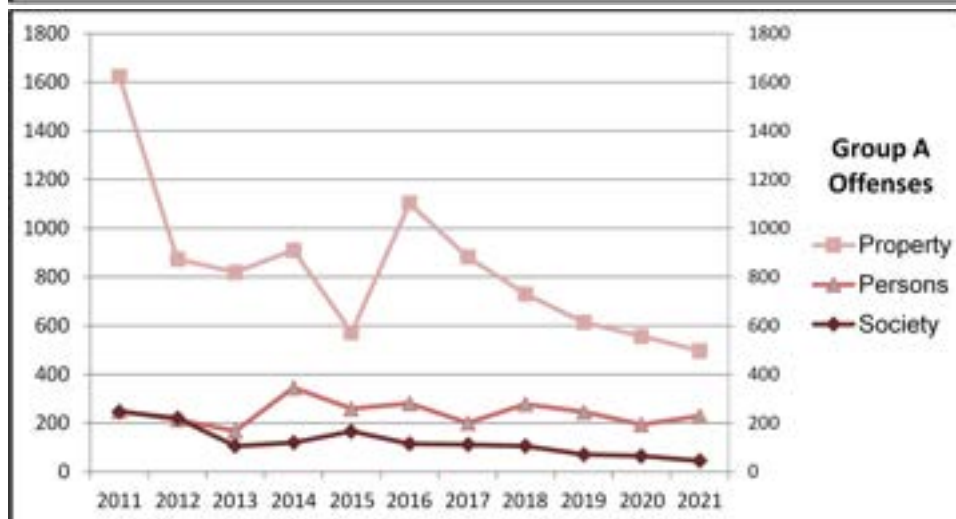
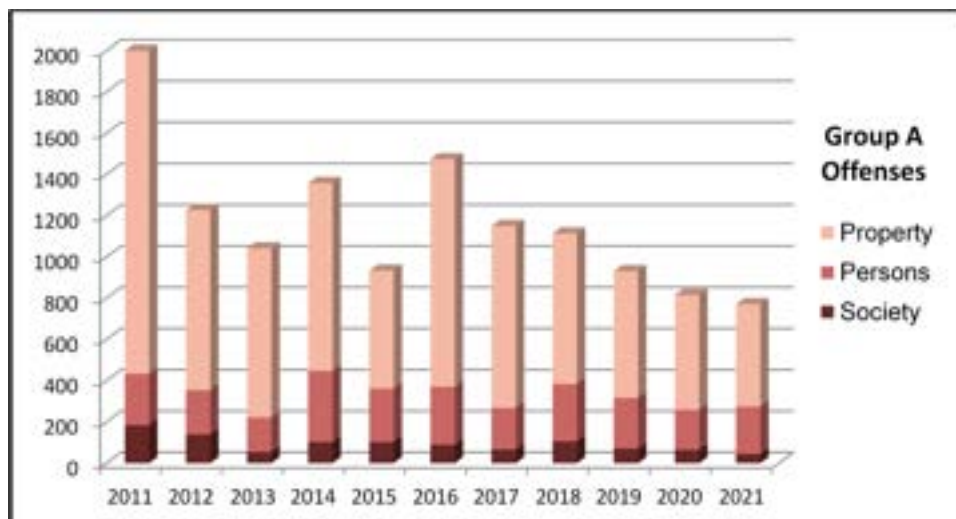
Crime Statistics

National Incident-Based Reporting System (NIBRS)

The FBI initiated the National Incident-Based Reporting System (NIBRS) in 1989. Through NIBRS, law enforcement agencies report data on each offense and arrest within 52 offense classifications and 58 data elements. NIBRS data provides a more comprehensive analysis of reported crime, collecting data on up to 10 crimes that occur during a single event. Law enforcement agencies in Washington State submit their crime data to the Washington Association of Sheriffs and Police Chiefs (WASPC), who in turn submits the data to the FBI.

NIBRS Crime Data Overview: Pullman & State of Washington Comparisons

Group A Crimes 2021	Change from 2020	
	Pullman	Statewide
Crimes against person offenses	+ 18.0 %	+ 3.9 %
Crimes against property offenses	- 10.8 %	+ 6.3 %
Crimes against society offenses	- 30.8 %	- 48.6 %
Total crimes	- 5.5 %	+ 2.1 %
Crime rate (per 1,000 population)	+ 13 %	+ 2.8 %
Offenses cleared	- 12 %	- 14.3 %



NIBRS Crime Data – Pullman Police Department – Reported Crimes

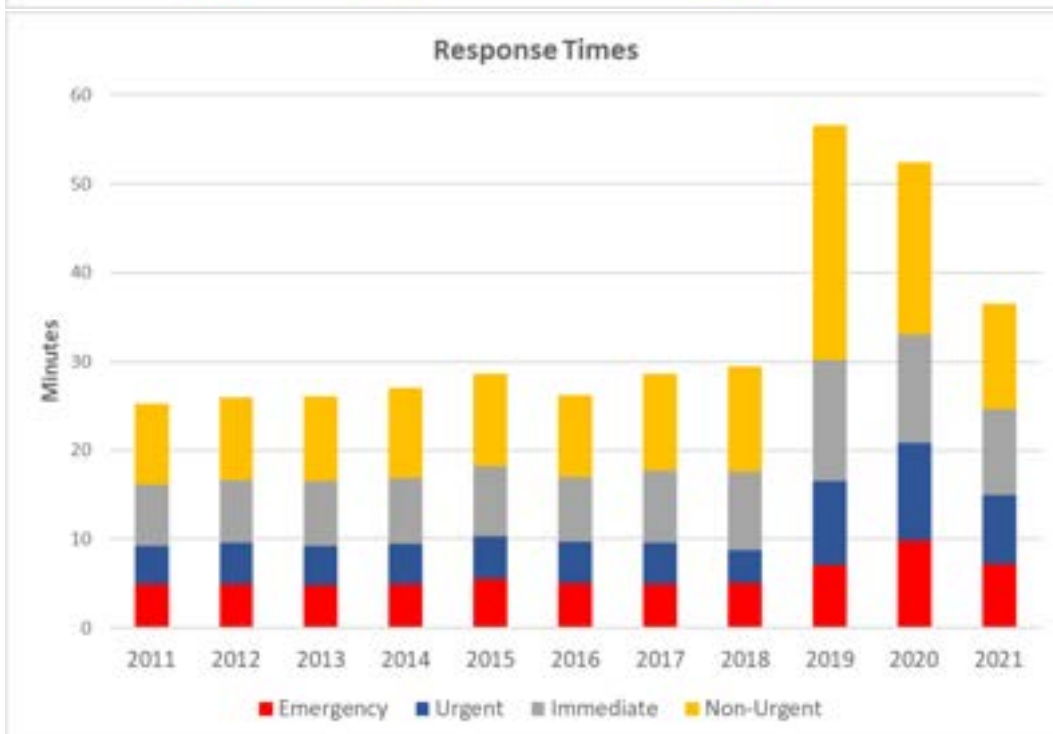
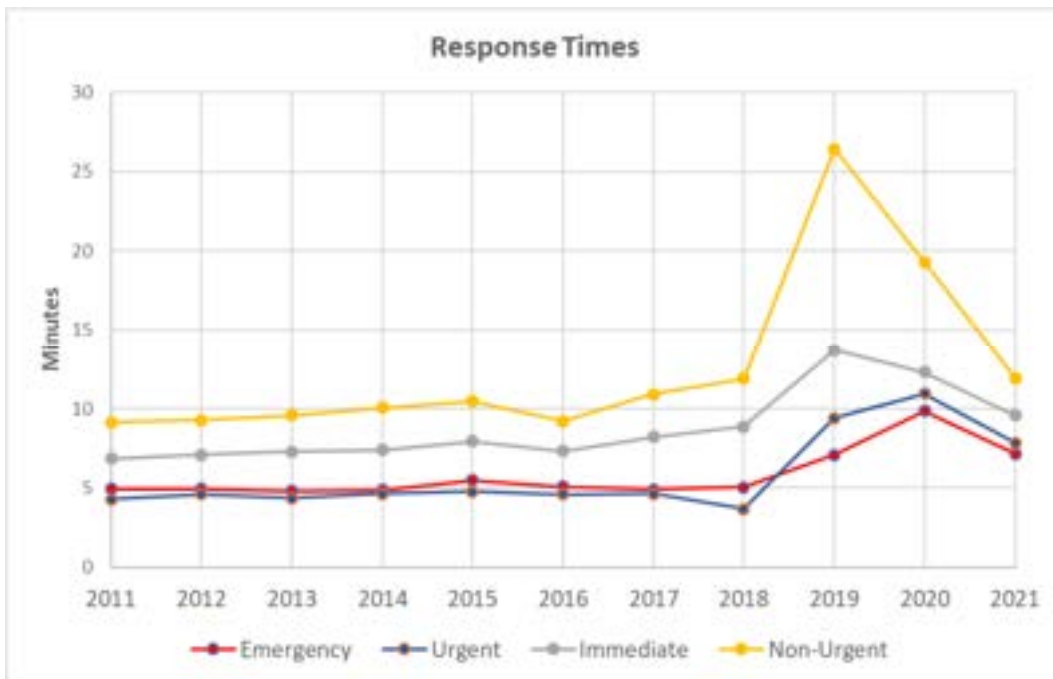
Group A Offenses - Persons	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021
Murder	0	0	0	0	1	0	0	0	0	0	1
Forcible Sex Offenses	14	21	11	25	16	29	17	33	25	18	20
Assault & Intimidation	234	193	152	318	242	252	183	209	177	145	162
Non-forcible Sex Offenses	2	0	3	2	0	0	0	2	3	0	1
Kidnapping	0	0	1	0	0	0	1	0	0	1	0
Human Trafficking	0	0	0	0	0	0	0	0	0	0	0
Viol No Contact/Protect Order	0	0	0	0	0	0	0	34	41	30	45
Total Group A - Persons	250	214	167	345	259	281	201	278	246	194	229
Persons Clearance Rates	51%	36%	61%	57%	46%	63%	51%	67%	71%	82%	69%
Group A Offenses - Property	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021
Robbery	2	4	4	5	5	7	1	7	8	3	4
Burglary	104	98	117	136	129	135	86	79	34	45	44
Larceny	431	267	343	400	251	449	450	339	272	231	194
Motor Vehicle Theft	15	5	13	17	11	19	10	21	22	11	8
Arson	8	0	0	1	2	1	3	6	2	3	2
Vandalism	293	286	226	197	127	264	245	190	178	173	151
Counterfeiting/Forgery	7	4	7	10	0	5	4	7	6	5	4
Fraud	750	198	99	116	27	210	63	74	80	72	83
Embezzlement	0	0	0	0	2	2	0	1	0	0	1
Extortion/Blackmail	0	0	0	1	0	0	19	3	9	11	4
Bribery	0	0	0	0	1	0	0	0	0	0	0
Stolen Property Offenses	13	11	11	27	17	11	1	3	3	3	2
Total Group A - Property	1623	873	820	910	572	1103	882	730	614	557	497
Property Clearance Rates	7%	10%	15%	28%	25%	21%	16%	27%	29%	25%	20%
Group A Offenses - Society	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021
Drug/Narcotic Offenses	161	121	46	79	86	60	45	75	47	31	23
Gambling Offenses	0	0	0	0	0	0	0	0	0	0	0
Pornography	2	0	1	2	3	5	6	3	6	6	1
Prostitution Offenses	0	0	0	0	0	4	1	1	0	0	0
Weapon Law Violations	21	19	8	22	14	21	11	20	16	27	17
Animal Cruelty	0	0	0	0	0	0	4	7	2	1	4
Total Group A - Society	184	140	55	103	103	90	67	106	71	65	45
Society Clearance Rates	77%	58%	73%	64%	50%	76%	48%	66%	59%	43%	21%
Total	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021
Total Group A Offenses	2,057	1,227	1,042	1,358	934	1,474	1,150	1,114	931	816	771
Group A Clearance Rates	19%	20%	25%	39%	33%	33%	24%	41%	42%	40%	35%
Crime Rate (per 1,000 pop.)	69	40	34	43	29	45	35	33	27	23	26

Activity Statistics

Calls for Service – Top 12	2015	2016	2017	2018	2019	2020	2021
TOTAL Calls for Service	14,144	11,780	12,385	11,680	11,198	9,246	9,931
Disturbance/Disorderly/Dispute	1,363	1,023	937	1,058	1,017	960	1,041
Airport Security	1,039	955	893	939	923	615	523
Animal Related	1,032	759	696	742	817	726	770
Parking Problem	617	663	874	876	769	301	460
Noise Complaint	973	818	864	833	758	559	540
Traffic Collision	843	772	849	649	719	446	523
Suspicious Persons/Circumstances	717	602	669	616	510	510	599
Welfare Check	482	508	519	519	474	441	504
Theft	609	444	474	396	364	312	271
Traffic Offense	499	368	352	386	333	266	317
Code Violation	144	119	209	222	330	231	465
Alcohol Related	600	368	298	276	329	235	192
Parking Enforcement	2015	2016	2017	2018	2019	2020	2021
Notices of infractions issued	5,792	5,632	4,835	6,172	5,351	2,131	3,600
Overtime downtown - Infractions	808	921	677	810	777	739	826
Overtime downtown - Warnings	1,055	1,177	650	400	457	454	431
Parking in handicapped spot	154	143	140	109	107	39	65
3 AM to 6 AM	68	35	41	269	819	141	94
Chain parking downtown	25	25	15	23	10	5	N/A
96 hour impounds (168 hour pre 2019)	21	17	36	37	26	10	26
Fire lane violations	19	25	17	23	8	5	19
Parking without a residential permit	846	534	560	640	563	138	612
Hearings	2015	2016	2017	2018	2019	2020	2021
Mitigation hearings	118	106	117	83	116	29	14
Contested hearings	78	64	84	45	121	12	11
Total Hearings	196	170	201	128	237	41	25
Parking Permits Sold	2015	2016	2017	2018	2019	2020	2021
Residential	194	185	205	193	196	167	240
Downtown	89	80	61	97	96	89	90
Investigations, Arrests, Citations, Infractions	2015	2016	2017	2018	2019	2020	2021
Officer Case Reports	1,537	1,493	1,299	1,178	1,141	751	684
Physical Custody Arrests	421	425	501	367	403	280	233
Criminal Citations	462	193	246	145	139	93	40
Cases Submitted to Prosecutor	487	427	431	525	425	372	376
City Code Investigations	104	101	206	171	231	231	391
Traffic Infractions	1,015	1,080	798	842	838	589	624
Traffic Warnings	3,249	3,410	2,972	2,878	3,758	2,075	2,608
DUI	103	99	69	71	58	54	55
Cases Assigned to Detectives	253	328	260	276	332	148	168

Response Times

Category	Types of Calls
Emergency	Injury Collision, Medical Emergency, Structure Fire, Attempt Suicide in Progress
Urgent	Burglary/Fire alarm, Disorderly, Domestic Dispute, Gunshots, Weapon Offense
Immediate	Non-Injury Traffic Collision, Assault, Citizen Dispute, Juvenile Problem, Rape, Sex Offense, Suspicious, Threatening, Traffic Hazard, Trespassing
Non-Urgent	Animal Related, Burglary, Civil, Code Violation, Fraud, Malicious Mischief, Noise Complaint, Parking Problem, Theft, Vehicle Prowl



Awards

2021 Police Officer of the Year

Garrett Willis was named 2021 Police Officer of the Year, for taking the initiative to substantially improve the agency's tactical first-aid training and readiness, and for excellence in his role as the College Hill Officer.

2021 Support Member of the Year

Police Technology Specialist Brenden McNannay was recognized for providing consistent, friendly, and timely technology-related services, and for making effectiveness and efficiency improvements that allow Pullman PD to carry out its mission of "Policing our Community with Compassion and Professionalism".

Medal of Valor

Officers Ruben Harris and Luv St. Andre were awarded the Medal of Valor, after risking their lives by running toward the sound of gunfire when two victims were shot on Pullman's College Hill.

Lifesaving Awards

Officer Brock Westerman was recognized for taking quick action to apply a tourniquet to a life-threatening mortar tube injury.

Sergeant Todd Dow and Officers Ruben Harris, Luv St. Andre and Garrett Willis received Lifesaving Awards for aid provided to victims of the September shooting on College Hill.

Officer Brian Chamberlin was recognized for quick actions that saved the lives of both a suicidal subject and the good Samaritan who was trying to keep the man from hanging himself from a local bridge.

Official Commendation

Officer Breana Banks received an Official Commendation for outstanding investigative work, performed while on light-duty assignment.



Grants

Services Training Officers and Prosecutors (STOP) Grant

The Police Department is a sub-grantee of the Services Training Officers and Prosecutors (STOP) grant issued to the Whitman County Prosecutor's Office by the Department of Justice, Office on Violence Against Women. Pullman PD billed \$768.34 in reimbursements in 2021, for overtime costs associated with training and investigation related to domestic violence, sexual assaults, stalking and harassment.

Target Zero Traffic Emphasis Patrols

The Police Department was reimbursed \$1,348.35 for overtime spent on distracted driving emphasis patrols.

Pullman High School

The Pullman School District was billed \$1,624.44 for officer security at Pullman High School events.

Mental Health & Wellness

Mental Health Calls

Officers respond to a growing number of mental health-related calls, including welfare checks, suicidal subjects, and disorderly/suspicious behavior. There were three completed suicides in 2021, and officers responded to an average of 1-2 welfare checks each day.

Law Enforcement Mental Health & Wellness Grant

The Pullman Police Department was awarded \$114, 974 from the US Department of Justice COPS Office, to establish a multi-agency peer support team for Pullman PD, WSU PD, and Moscow PD

Police Officers Brian Chamberlin, Nathan Padrta, Luv St. Andre, Scott Patrick, and Code Enforcement Officer Arri Ponds were selected as Peer Support Team members.

Law Enforcement Mental Health & Wellness Task Force

Chief Jenkins was appointed by the Washington Association of Sheriffs and Police Chiefs to represent them on the Law Enforcement Mental Health & Wellness Task Force, created with SSB 6570 (2020).

Cordico

The Cordico Police Department wellness app was deployed for Pullman PD staff and their families. The app provides mental health and wellness resources, available 24/7.

Personnel

Commissioned Police Officers

<u>Retired:</u> None	<u>Hired:</u> Brock Westerman—January Jared Aubertin—March
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	2014	2015	2016	2017	2018	2019	2020	2021
Authorized # of Officers	28	29	29	29	33	33	33	33
Population	31,420	32,110	32,650	33,280	33,730	34,560	34,850	29,690
Officers Per Capita (1,000)	0.89	0.90	0.89	0.87	0.98	0.95	0.95	1.11
Calls for Service	12,386	14,144	11,780	12,385	11,680	11,198	9,246	9,931

Promotions:

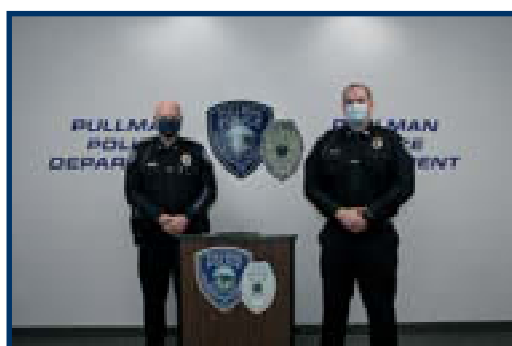
Joseph Geil to Officer 4th Class—February
 Kayla Nuxoll to Officer 3rd Class—May
 Holden Humphrey to Officer 2nd Class—June
 Luv St. Andre to Officer 2nd Class—July
 Breana Banks to Officer 2nd Class—November
 Garrett Willis to Senior Officer—December

Chief Announces Retirement

Chief Gary Jenkins announced in June his intention to retire before the end of 2021. After an unsuccessful recruitment for a suitable replacement, Chief Jenkins agreed to delay his retirement until a replacement was identified.

Administrative Sergeant

City Council approved the creation of an Administrative Sergeant position, in lieu of a second Commander position.



Training

Commissioned Officers

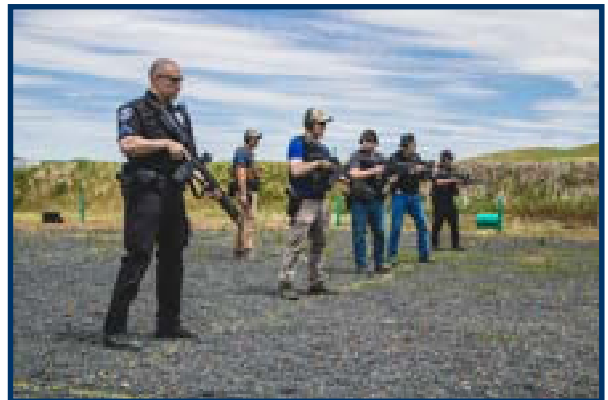
Commissioned officers participated in a combined 2,535 hours of training in 2021, for an average of 101 hours per officer. Specialized training courses covered a variety of topics such as hostage negotiation, violence against women, homicide investigation, victim-centered sexual assault interviews, child interviews, first-level supervision, advanced SWAT, and leadership.

Support Staff

Support staff participated in 129 hours of training in 2021, for an average of 14 hours/person.

The Support Services training program was restructured in 2021, including the development of field training expectations and structure, task lists, and standardized evaluation guidelines.

Records staff participated in CPL background check training, and a variety of other trainings related to police records management and the Public Records Act.



Police Reform Legislation

A number of bills were passed by the Washington State Legislature in 2021 that impacted law enforcement. Eight Pullman Police Department policies were amended, primarily related to use-of-force, detentions, and available less-lethal options. The impacts of this legislation included:

- Prohibited use or acquisition of “military equipment”. The definition of military equipment includes any firearm greater than .50 caliber, which prohibited use of the 40mm less-lethal impact device.
- Prohibited vehicular pursuits, unless the officer has probable cause that a specified serious crime has occurred (such as murder, assault in the 1st degree, kidnapping in the 1st degree, or rape), or DUI. In addition to restricting which crimes must have been committed, the level of suspicion was raised from “reasonable suspicion” to “probable cause”.
- Restriction for officers from using any degree of force, unless “probable cause” exists to arrest, prevent an escape (after arrest), or protect someone from imminent harm. This eliminated the ability to conduct an investigatory detention and restricted the ability of law enforcement to assist persons with mental health issues.

COVID-19 Impacts

In an effort to protect officer, staff, and community members from public health risks related to the COVID-19 pandemic, many in-person activities were postponed this year. In-person business services were suspended in March. The department continued to engage with citizens via social media, and provided ongoing education and updates related to COVID-19 on the City website.

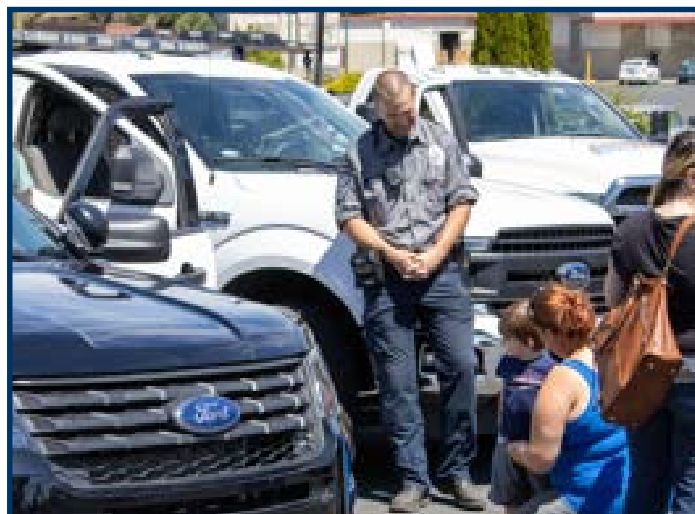
Drug Abuse Resistance Education (DARE) / School Resource Officer

The Police Department has been presenting the Drug Abuse Resistance Education (DARE) program to Pullman School District students since 1989. The DARE / School Resource Officer (SRO) has an assigned office at Pullman High School, but works with students, faculty and staff from all Pullman schools. Officer Scott Patrick has been assigned to the SRO/DARE position since July 2013.

In March, due to COVID-19 and adjustments made by public schools, Officer Patrick was assigned to the detectives' division, where he continued to handle cases involving juvenile subjects, while assisting other detectives with significant cases. In September of 2020, because of continued COVID-19 issues, the decision was made to continue these adjustments, with no DARE classes taught during the 2020-2021 school year. Officer Patrick continued to assist detectives.

Quad Cities Drug Task Force

The active participants in the Quad Cities Drug Task Force in 2021 were Clarkston PD, Whitman County SO, Moscow PD, and the Washington State Patrol. Due to personnel vacancies, no Pullman Police staff were assigned full-time to the Task Force in 2021. We did maintain liaison and share intelligence with the Task Force. The Task Force initiated 47 investigations in 2021.



Special Weapons and Tactics (SWAT) Team

The Pullman Police Department continues to participate in the multi-agency Whitman County Regional Special Weapons and Tactics (SWAT) team. The SWAT team consists of 16 tactical officers from the Whitman County Sheriff's Office, Washington State University Police Department, and Pullman Police Department.

Officers assigned to the SWAT team (tactical officers) complete 150 hours of specialized training each year. Many of the tactical officers have instructor level certifications in disciplines such as defensive tactics, firearms, first aid, and less lethal force options. The team works closely with crisis negotiators from Pullman PD and area agencies. Some examples of the types of incidents in which the team is deployed are: apprehension of violent offenders, barricaded suspects, hostage and sniper situations, and service of high risk warrants.

After diminished training in 2020, due to the pandemic, SWAT accomplished a full schedule of training in 2021. Occasionally, content and tasks were modified in compliance with virus-related policies or mandates.

In 2021, Officer Garret Willis and Officer Luv St. Andre were selected to join the Whitman County Regional SWAT Team.

Whitman County Regional SWAT team responses in 2021:

There were no emergency or pre-planned callouts of the entire team for missions in 2021.

SWAT officers on patrol duty responded to and organized tactics during multiple emergencies, including a homicide by gunfire on September 25, 2021. SWAT officers from all three agencies were on-duty and led the tactical response and lifesaving efforts.

Contingency Planning

SWAT officers completed contingency planning for controversial and large events in the Pullman area.



Other Programs

Airport Security

Pullman Police officers provide the law enforcement presence for departing flights at the Pullman-Moscow Regional Airport, as required by the Code of Federal Regulations. During 2021, Pullman officers provided 244 hours of law enforcement service for 523 departing flights.

Body-Worn Cameras (BWC)

The body-worn camera program was initiated in March 2013. The amount of video stored at the end of 2021 was 5.2 Terabytes (5200 Gigabytes). Video is purged based on criteria specified in the State public records retention schedule.

Body Worn Cameras	2016	2017	2018	2019	2020	2021
Number of Videos	22,029	19,310	19,024	24,790	18,545	20,561
Hours of Videos	3,827	3,461	3,608	4,560	3,664	4,097
GB of Video	2,985	3,535	6,564	8,120	6,556	7,499

Community Relief Fund (CRF)

The Poverty Awareness Taskforce (PAT) developed the Community Relief Fund (CRF) for individual emergencies in our community that were not being met by government funds which have various restrictions and conditions on their use. The PAT gathers private donations which can be used to meet a short term, one-time need to solve local small problems. The fund has been used to purchase bus tickets, pay for emergency housing in local motels, and to buy gasoline for stranded motorists. The Police Department works with the Community Action Center to disperse funds after hours and in emergency situations.

Drug Recognition Expert (DRE)

Drug Recognition Experts are law enforcement officers specially trained in recognizing the signs of drug impairment. DREs in Washington State are called to assist officers who have stopped or arrested a driver who is suspected to be impaired by drugs. DREs also assist with serious injury and fatal collision investigations. Initial training consists of 80 hours of classroom training, followed by a week of field certifications. Re-certifications are required every two years. The DRE program is overseen by the impaired driving section of the Washington State Patrol (WSP) and the International Association of Chiefs of Police (IACP).

The Pullman Police Department has participated in the DRE program since 2004. Currently, Detective Heidi Lambley is the only Pullman Officer certified as a DRE. Officer Lambley is also a certified instructor for DRE, Standard Field Sobriety Test (SFST), Advanced Roadside Impaired Driving Enforcement (ARIDE), and Drug Impairment Training for Educational Professionals (DITEP) courses. In addition to investigating Pullman cases, DREs also provide mutual aid to other regional agencies when needed, and personnel costs are reimbursed by the State. Other regional agencies with DREs are: WSU PD, Moscow PD, Idaho State Patrol, and Lewiston PD. Officer Lambley did not participate in DRE call-outs in 2021.

Emergency Management

The Police Department participates in quarterly meetings with the Whitman County Local Emergency Planning Committee (LEPC).

The Federal Emergency Management Agency (FEMA) mandates emergency management training for employees of federal, state, county and local governments. The type and scope of the training required of each employee is based on their potential responsibilities during a disaster or emergency. The Police Department coordinates efforts to ensure training compliance for all City of Pullman employees, and submits compliance reports to FEMA through the County and State.

Police management coordinated COVID-19 response and resources with Whitman County, the Washington State Department of Health, local healthcare providers, and community partners.

An emergency cooling shelter was opened at the Senior Center during periods of extreme heat, June 26-July 1, and July 30-31.

Holding Facility

The Police Department maintains and operates a booking and holding facility that includes five holding cells; four are individual cells and one cell can hold up to six people. All holding cells are both video and audio monitored. Arrestees are held for a maximum of six hours. Adults not released within six hours are transported to the Whitman County Jail in Colfax, and juveniles not released within six hours are transported to Martin Juvenile Hall in Spokane.

Arrests Booked in Holding Facility	2015	2016	2017	2018	2019	2020	2021
Pullman PD	421	377	286	316	341	243	167
Colfax PD	1	2	4	1	5	0	0
Palouse PD	0	0	0	4	0	0	0
Garfield PD	0	0	0	0	0	0	1
Quad Cities Drug Task Force	8	2	3	0	0	0	0
Washington State University PD	86	59	80	45	4	2	5
Whitman County Sheriff's Office	17	6	11	53	25	13	23
Washington State Patrol	1	2	6	1	2	1	0
TOTAL	534	448	390	420	377	259	196

Narcan

Officers are trained in the administration of Narcan (naloxone) for treatment of known or suspected opioid overdose emergencies. In 2021, officers administered at least nine doses of Narcan while responding to opioid overdoses, and calls related to unconscious subjects. A minimum of three subjects survived as a result of Narcan administration. There was one additional documented case in which a citizen provided two doses of Narcan to her roommate before officers arrived. The roommate survived.

Poverty Awareness Taskforce (PAT)

The Poverty Awareness Taskforce is a group made up of representatives from Pullman and Whitman County social welfare services, churches, and public safety organizations. The taskforce focuses on local poverty issues, sharing information, seeking to decrease poverty and alleviating hardships. Commander Jake Opgenorth represents the Pullman Police Department on the PAT and meets regularly to discuss recent issues and events, and facilitate their mission.

Prescription Drug Collection Program

In 2021, the Pullman Police Department announced its participation in the MED-Project Pharmaceutical product stewardship program. Operating in California, Massachusetts, and Washington, MED-Project provides for collection and disposal of prescription medications through drop-off kiosks, mail-back services, and take-back events. Members of the public have 24/7 access to the new drop-off kiosks in the Pullman Police Department lobby.

For more than ten years, Pullman PD has been providing prescription drug disposal service to members of the public. Participation in the MED-Project program is reflective of the agency's ongoing commitment to providing safe, free and accessible prescription drug disposal service to our Pullman community, and adding the Pullman Police Department to state and national drug disposal location directories. For additional information about MED-Project services and kiosk locations, visit med-project.org or call 1-844-MED-PROJECT.

Rx Collected & Destroyed	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021
Pounds	208	292	302	302	426	417	463	464	339	370

Property & Evidence Management

Rick Peringer is our Property and Evidence Manager. Recent changes in the law allowing for more court ordered surrender of firearms to law enforcement in domestic violence cases has resulted in a significant increase in firearms received in our property room. We are required to retain the firearms until a new court order is issued authorizing release.

Property/Evidence Items	2015	2016	2017	2018	2019	2020	2021
Items in property/evidence January 1	6,191	6,998	6,991	7,333	7,501	8,221	8,760
Submitted to the evidence/property room	1,551	1,114	1,137	1,178	923	705	874
Released (destroyed or returned)	691	1,109	766	985	321	152	1,721
Donated to Palouse Treasures (bicycles, cameras, clothing, electronics, and tools)	53	12	29	25	18	0	114
Items in property/evidence December 31	6,998	6,991	7,333	7,501	8,221	8,760	7,799

Public Records Requests

From 2013 through 2016, the number of public records requests submitted to the police department increased by 205%. Additionally, the implementation of body-worn cameras in 2013 has added to the amount of information available for potential release, requiring review and redaction. In an effort to address this trend, the Records Specialist I and Records Specialist II designations and responsibilities combined into a single Records Specialist designation in December 2016. Once all of the Records Specialists receive advanced public records training, all seven of the Records Specialists and the Support Services Manager will be able to contribute to public records request responses.

Public Records Requests							
Year	2015	2016	2017	2018	2019	2020	2021
# Records Requests	1,499	2,577	1,664	1,171	1,330	2,109	1,994

Public Safety Camera Internship at Washington State University

After the implementation of the security cameras at Adams Mall with funds from the Department of Justice Smart Policing Initiative grant in February 2013, we agreed to allow WSU criminal justice students to monitor the cameras during peak times to report altercations and pre-incident behavior. This program has developed into a WSU internship that provides junior and senior criminal justice students the valuable experience of providing a public safety service to the community. Interns, who must pass a limited background investigation and sign a confidentiality agreement, receive specialized training in reporting practices and camera operations, providing them with unique work experience and establishing a foundation for future careers as practitioners. This program is extremely popular with WSU students.

Unmanned Aerial System (UAS/Drone) Program

Pullman PD developed a UAS pilot training program in accordance with the Certificate of Authorization. The training program consisted of a computer simulator, practical flight and obstacle course training. The Certificate of Authorization was renewed by the FAA on April 2, 2020, and is effective for two years from the renewal date.

Pullman PD deployed a UAS for several significant events and investigations in 2021. The UAS program allowed officers to search for fleeing suspects, document crime, collision and property damage scenes, and was used in training scenarios for the SWAT and CART teams. One new UAS was added to supplement the agency's aging fleet.

The Pullman PD UAS Team added additional capabilities, including 3-D scene mapping, new software and additional training.

Website & Social Media

Efforts to expand outreach through social media continued in 2021. Social media was leveraged to share information including news releases, road closures, safety tips, awareness events, and requests for identification of suspects depicted in surveillance photos. In 2021, social media assisted in the identification of fraud and theft suspects, and homicide witnesses.

The Police Department grew its social media audiences across all platforms in 2021. The agency joined Neighbors Public Safety Service by Ring in late October.

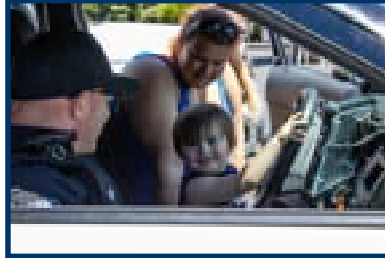
Social Media	2012	2014	2016	2017	2018	2019	2020	2021
Facebook Audience	254	1,281	4,148	5,679	8,383	10,701	11,375	13,043
Twitter Audience	608	1,824	2,938	3,657	4,031	4,599	4,821	5,067
NextDoor.com Users			265	525	854	1,396	1,735	2,525
Instagram Audience				231	896	1,068	1,300	2,241

Foundrop

Pullman PD has teamed up with Foundrop, a free service that helps recover lost and stolen property. Foundrop is a powerful property tracking and crime prevention tool that helps identify owners of lost and stolen properties by using serial numbers. Foundrop allows users to recover their property when they lose it or have left it behind at places such as coffee shops, restaurants, taxis, airports, hotels, etc. As soon as the serial number on the missing property is searched, the owner simultaneously receives emails from Foundrop for matching found property, stating where it is, who has it, and how to get it back.

Outreach

- Kids & Rigs
- Community 4th of July Celebration
- National Night Out.



Research Consortium

Research Consortium

In 2019, Council approved a three-year agreement with Washington State University's Department of Criminal Justice and Criminology, to develop a research consortium that would assist local law enforcement agencies in utilizing data management and analysis to leverage current data to its fullest potential, and to provide research assistance on topics of local interest and need. This mutually beneficial agreement provides advanced services for Pullman PD, at a fraction of what the same services would cost through hiring and training additional staff. The alternative would likely replace a needed sworn police officer position. This agreement saves the department money and resources, while further serving the educational needs of a WSU doctoral student. A Research Fellow, WSU doctoral student Megan Parks, was selected and has provided research assistance to the Pullman Police Department.

Projects conducted in 2021 included:

- Additional research into the feasibility of a municipal court, presented to City Council
- Research on law enforcement citizen academies, used to develop and implement the Pullman PD Citizen Academy
- Authoring of the Department of Justice Law Enforcement Mental Health and Wellness Act (LEMHWA) Grant application, resulting in the award of \$114,974 to develop a regional peer support program
- Identification of evidence-based practices to improve officer wellness, as contextually relevant to the Pullman Police Department
- Research utilizing body-worn camera footage, focusing on procedural justice, de-escalation tactics, officer time analysis, race and use of force, and factors leading to use of force
- Research briefs on evidence-based practices associated with domestic violence

The Research Fellowship Program was recognized with a Smart 50 Award, as one of the top fifty innovative and influential projects on an international scale. The Smart 50 Awards, in partnership with Smart Cities Connect, Smart Cities Connect Foundation, and US Ignite, recognize global smart cities projects each year.

City Ordinances

Fireworks

A fireworks ordinance was adopted in April 2006. The Police and Fire departments have been working together to provide both education and enforcement. Below is a summary of the Police Department's enforcement efforts during July 4th holiday periods (7 a.m. June 28 to 7 a.m. July 6) since the fireworks ordinance was adopted.

Year	Total Police Calls	Total Fireworks Calls	Dispositions			
			Unable to Locate	Unfounded	Enforcement Action Taken	Warning
2007	232	28	16	4	1	7
2008	219	32	17	1	5	9
2009	175	29	12	3	1	13
2010	200	24	11	6	1 (3)*	6
2011	209	16	5	5	1	5
2012	197	29	9	1	1	18
2013	228	24	10	6	3	5
2014	202	17	8	3	0	6
2015	237	20	9	6	0	6
2016	241	16	11	1	0	4
2017	294	23	14	3	0	5
2018	248	13	10	2	0	1
2019	204	20	10	4	0	5
2020	205	40	6	3	0	1
2021	269	11	6	3	0	2

*One case with three individuals cited for illegal possession of fireworks

Residential Rental & Commercial Business Registration

The ordinances requiring residential rental unit and commercial business registration with the Police Department became effective January 1, 2010. The management of these programs was added to the responsibilities of the Police Department Records staff. Beginning In 2014, we were able to receive State business license renewal information directly from the State Bureau of Licensing Services. This has proven to be a more efficient and effective method of obtaining business registration information, resulting in a 145% increase in business registrations. The administration of this program has transferred to the Code Enforcement Officers.

Type of Registration	2013	2014	2015	2016	2017	2018	2019	2020	2021
Residential Rental Units	1,003	1,464	1,260	1,333	1,323	1,690	760	756	137
Commercial Businesses	334	818	806	930	800	868	2,373	1,370	1,318

Police Advisory Committee

Since its formation in 1992, the Pullman Police Advisory Committee (PAC) has met regularly to represent and communicate the public health and safety concerns of the Pullman community to the Chief of Police. The Pullman Police Advisory Committee is an important resource to the Chief and the committee constantly strives to find new and better ways to connect with, and represent, their constituencies and to provide education about policing issues in Pullman.

2021 PAC Committee Membership

Constituency	Primary Member	Alternate Member
WSU Faculty/Staff	Angela Senter	Rocky Lucas
College Hill	Barbara Hammond	Vacant
Pioneer Hill	Melissa Medalle	Vacant
Military Hill	Jaya Sivakumar	Vacant
Sunnyside Hill	Phyllis Stallcop	Adam Williams
Business Community	Eric Tetzlaff (Vice Chair)	Vacant
Multicultural	David Makin	Carol Ndambuki
ASWSU	Kody Ongpituk	Jenna Fitzgerald
Pullman School District	Joe Thornton	<i>Vacant</i>
Pullman School District Parent	Stephanie Rink (Chair)	Nathan Deen
Pullman High School Student	Esabella Makin	Gwendolynn Rink
Pullman At-Large	Krista Gross	Craig Watt
GPSA	Megan Parks	<i>Vacant</i>
WSU Black Faculty & Staff Association	Kenitra Keeney	Vacant
Black Leaders of Transcendence & Influence	Kamryn McKee	To Be Determined

New members in 2021

Carol Ndambuki
 Melissa Medalle
 Kody Ongpituk
 Jenna Fitzgerald
 Megan Parks

Meeting Topics and Presentations

Reimagining Public Safety in Pullman: Summit Report
 COVID-19 & Mental Health
 Whitman Co. Suicide Prevention & Resiliency Task Force
 Pullman PD Community Survey
 Realtor Safety
 Pullman PD Citizen Academy
 Police Reform Legislation

PAC Meetings are recorded and available for viewing on the Pullman PD YouTube Channel.

Citizen Academy

A Pullman PD Citizen Academy was developed in 2021, with a 13-week VIP, invitation-only session conducted September through December. Thirteen participants completed the academy, which involved 18 Pullman PD staff members.



Volunteers



Reserve Police Officers

Reserve Police Officer Jeff Gordon volunteered 980 hours in 2021. Officer Gordon supplements our law enforcement presence with bike patrols, football game weekend emphasis patrols, and special events such as the 4th of July and Lentil Festival.

Officer Holden Humphrey was the Reserve Officer coordinator.

Chaplain

Pastor Matthew McNelly (Pullman Presbyterian Church) has been the Pullman PD Chaplain since February 2010. Pastor McNelly is a volunteer resource for the Pullman community as well as police department support staff, officers, and their families.

In their work, law enforcement officers are called to respond to a variety of situations that may place considerable emotional and mental stress on the officer and their families. Chaplain McNelly provides emotional and spiritual support for officers, non-commissioned support staff, and families through various forms of counseling. Counseling visits may occur as Matt accompanies an officer in their vehicle during a patrol shift, meeting at the police station before or after a shift, or outside of regularly scheduled work hours, when the need arises.

Another primary role Matt serves as Chaplain is to make death notifications to next of kin when a loved one has been involved in a fatal accident or a sudden/unattended death. He also offers assistance to crime victims and their families when police are responding to a call or actively investigating a crime. Chaplain McNelly is on-call 24 hours a day, 7 days a week, to assist officers in any incident where they feel community members affected by a crime or emergency may benefit from a caring, empathetic, and calm presence.

2021 Significant Events

January

Report of explosion behind Red Bento led to a resident in the apartment complex behind Red Bento. Home-made explosives were located and subject admitted to setting off one of his devices. Explosives were seized and charges are pending. Assistance provided by Federal Alcohol, Tobacco, Firearms, and Explosives (ATFE).

April

A small private plane crash-landed in a field near Kamiak Elementary School. Pilot was the lone occupant and was not injured.

July

A 25-year-old male attempting to launch a firework was severely injured when the firework exploded before launching. Officer Brock Westerman applied a tourniquet to the victim's leg to stop bleeding prior to the arrival of the Fire Department. The victim was transported to PRH and later airlifted to Spokane. The tourniquet application likely saved the victim's life.

August

Four unrelated rapes were reported on August 29 and 30.

September

An 18-year-old female fell approximately 30 feet from an elevated parking lot. Transported to PRH with non-life-threatening injuries.

Officers responded to reports of a moose in the area. Upon arrival officers found about 100 students chasing the moose on foot and in vehicles. Officers set up a safe zone around the moose. Moose was later relocated by Fish and Game.

A 31-year-old male Everett resident was arrested for a weapons offense, when he displayed a handgun after begin kicked out of The Cougar.

Officers in area handling a noise complaint heard multiple shots fired nearby. Two gunshot victims were found on the next street over. Both victims transported to PRH. Liban Barre died at PRH and the Brandon Gray was life flighted to Spokane, where he is in serious but stable condition. George Harris III was arrested later in the morning for 2nd Degree Assault, after turning himself in. Harris was released on bond later in the week. Investigation continues.

October

An occupied travel trailer suffered extensive damage when a propane leak caused an explosion. Occupant refused medical aid.

November

Anderson Cooper hosted a CBS 60 Minutes segment on the 2019 death of WSU freshman Sam Martinez that included an interview with Chief Jenkins.



260 SE Kamiaken Street

Pullman, WA 99163

(509) 334-0802

www.pullman-wa.gov/police

