

# Wilton Water Works

## 2022 Consumer Confidence Report

For the 2021 calendar year

PWS I.D #2521010

### Introduction

As a responsible public water system (PWS), our mission is to deliver safe clean drinking water that is reliable and affordable.

Aging infrastructure presents challenges for maintaining safe, quality drinking water, and continuous improvements are necessary. In the past year, we have begun/completed a new water service for the Recycling Center and engineering plans for a new water main for Gibbons Highway with Weston & Sampson. In the coming year we intend to replace the water main on Gibbons Highway from the Recycling Center to L.A Limousine. It will cost a couple hundred thousand dollars to install this 8-inch water main.

These investments, along with ongoing operation and maintenance costs, are supported by a quarterly billed base rate of \$28.00 per unit and a metered usage charge of \$3.25 per thousand gallons. When considering the high value placed on quality drinking water, it is truly a bargain to have water service that protects public health, fights fires, supports businesses and the economy, and ensures high-quality drinking water is always available at your tap.

### What is a Consumer Confidence Report?

The Consumer Confidence Report (CCR) details the quality of your drinking water, where it comes from, and how to get more information.

This annual report documents all detected primary and secondary drinking water contaminants and their respective standards, known as Maximum Contaminant Levels (MCLs).

NOW IT COMES WITH A  
LIST OF INGREDIENTS.



The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals, and in some cases radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- **Microbial contaminants**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- **Inorganic contaminants**, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- **Pesticides and herbicides**, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- **Organic chemical contaminants**, including per- and polyfluoroalkyl substances, synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and can also come from gas stations, urban storm water runoff, and septic systems.
- **Radioactive contaminants**, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. The US Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

### What is the source of my drinking water?

Two gravel pack wells located near the water plant at 50 Greenville Road that provide drinking water to our customers. In addition, the water is chlorinated and PH adjusted for corrosion control. No bulk water nor supplemental water sources were used for 2021.

### Why are contaminants in my water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

### Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their healthcare providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at 1-800-426-4791.

### Source Water Assessment Summary

NHDES prepared drinking water source assessment reports for all public water systems between 2000 and 2003 in an effort to assess the vulnerability of each of the state's public water supply sources. Included in the report is a map of each source water protection area, a list of potential and known contamination sources, and a summary of available protection options. The results of the assessment, prepared on Oct. 11, 2001, are noted below.

Everett Well 005, one (1) susceptibility factor was rated high, one (1) was rated medium, and ten (10) were rated low.

Abbott Well 006, one (1) susceptibility factor was rated high, one (1) was rated medium, and ten (10) were rated low.

Note: Due to the time when the assessments were completed, some of the ratings might be different if updated to reflect current information.

The complete Assessment Report is available for review at the Wilton Town Hall, 42 Main Street. For more information, call Michael Bergeron at 603-654-2473 or visit the [NHDES website](#).

### How can I get involved?

The Wilton Water Commission meets the fourth Thursday of each month at 6:30 p.m. at the Wilton Town Hall. The meetings are open to the public.

For more information about your drinking water, please contact the superintendent of the Wilton Water Works, Mike Bergeron, at 603-654-2473. Or visit the town website at <https://www.wiltonnh.gov> select the Government tab, click the link for Boards and Committees, then click Water Commission.

### Violations and Other information:

There were no violations in calendar year 2021.

### Definitions

#### Ambient Groundwater Quality Standard or

**AGQS:** The maximum concentration levels for contaminants in groundwater that are established under RSA 485-C, the Groundwater Protection Act.

**Action Level or AL:** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

**Level I Assessment:** A study of the water system to identify potential problems and determine, if possible, why total coliform bacteria have been found in our water system

**Level II Assessment:** A very detailed study of the water system to identify potential problems and determine, if possible, why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

**Maximum Contaminant Level or MCL:** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

**Maximum Contaminant Level Goal or MCLG:** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**Maximum Residual Disinfectant Level or MRDL:** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**Maximum Residual Disinfectant Level Goal or MRDLG:** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**Treatment Technique or TT:** A required process intended to reduce the level of a contaminant in drinking water.

### Abbreviations

BDL: Below Detection Limit

mg/L: milligrams per Liter

NA: Not Applicable

ND: Not Detectable at testing limits

NTU: Nephelometric Turbidity Unit

pCi/L: picoCurie per Liter

ppb: parts per billion

ppm: parts per million

RAA: Running Annual Average

TTHM: Total Trihalomethanes

UCMR: Unregulated Contaminant Monitoring Rule

ug/L: micrograms per Liter

*The following statement **must** be included.*

### Drinking Water Contaminants:

**Lead:** If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. This water system is responsible for high quality drinking water but cannot control the variety of materials used in your plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing cold water from your tap for at least 30 seconds before using water for drinking or cooking. Do not use hot water for drinking and cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at 1-800-426-4791 or at <https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water>