

**Community Grants Program  
Grant Report**



1594 Esmeralda Avenue  
Minden, Nevada 89423

[www.douglascountynv.gov](http://www.douglascountynv.gov)  
775-782-9821

Agency Name:	Nevada Rural Counties RSVP Program, Inc.		
Contact:	Molly Walt	Title:	Chief Executive Officer
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Project Name:	RSVP & the Good Neighbor Program Independent Living Collaboration		
Grant Funding Amount:	\$9,000.00		
Project Completion Date:	June 30, 2022		

Describe how the funds were used to serve Douglas County residents.

Douglas County grant funding was utilized to provide direct service to Douglas County residents by fueling the Douglas County van that provides transportation to Good Neighbor and RSVP clients to medical appointments, VA Hospital, shopping, and specialty medical appointments in the Sacramento area. Funding was also used to pay the part-time employee, who coordinates the transportation schedule, recruits new volunteers and clients, conducts home visits, and works with Good Neighbor volunteers to grow the programs that help Douglas County seniors and people with disabilities maintain their independence.

Describe how the organization measured the success of the program/project. Provide qualitative and quantitative measures.

Thanks to grant funding and the placement of a dedicated Douglas County van, RSVP was able to provide 303 van trips for 23 clients during the grant funding period. The previous year, RSVP provided 89 trips to 5 clients. This is an increase of 240%. During the grant period, a total of 88 new clients signed up to receive services. Each of these clients receives a home visit. The purpose of the visit is not only to welcome new clients but also to advise them of transportation guidelines and determine if additional services (provided through RSVP's complimentary programs or other organization's programs) are necessary to ensure that clients may remain in their own home and make an observation of their living conditions, which aligns with the Good Neighbor Program. RSVP measures program success through client follow-up telephone calls, client satisfaction surveys, annual client assessments, monthly volunteer time reports, and Volunteer Field Representatives' monthly activity reports. RSVP's annual client satisfaction survey, which generally yields an over 40% response rate, includes the following statements to measure program effectiveness: 1) My quality of life has improved as a result of RSVP services; 2) My problem would have gotten worse if I had not contacted RSVP; 3) My stress level was reduced as a result of receiving RSVP services; 4) RSVP helps me avoid institutionalization so that I may remain independent in my home with dignity. Additionally, Volunteers and Volunteer Field Representatives continue to track the clients and partner organizations served, activities (i.e., escorted trips to medical appointments), hours, and miles traveled. Quantitatively, RSVP tracks activity that shows our impact on the communities in which we work, including:

- \* Number of transports provided
- \* Number of new volunteers acquired

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- \* Number of training sessions provided to volunteers (a minimum of four will be provided during the fiscal year)
- \* Number of volunteer hours
- \* Number of new partner agencies
- \* Number of miles traveled

Provide any changes or challenges to the original project plan and how it affected the project.

RSVP anticipated assuming full responsibility for the Good Neighbor program in 2022. Due to unanticipated personnel changes, RSVP has not fully assumed responsibility for the Good Neighbor Program. We continue to work with the Douglas County Sheriff's Office and are scheduled to assume full responsibility in December 2022.