



215 W. Main Street • Northville, Michigan 48167-1540 Phone:
(248) 349-1300 • FAX: (248) 349-9244

Resident/Owner

Regarding: Meter Replacement for Service Address

Dear Resident/Owner:

The City of Northville is beginning a water meter replacement program in homes and businesses throughout the City. The majority of water meters in the City are 20 years old or older and have reached the end of their projected life cycle.

The installation of the new meters will be performed by Ferguson Waterworks and Utility Metering Solutions. Installers will carry identification and will be driving marked vehicles. City of Northville DPW personnel will manage and work with the contractor and residents to ensure the work is done properly and efficiently. The installers will need to enter the home to replace the meter and upgrade the wiring. The work should take between ½ to 1 hour per home to complete. A new meter interface unit (MIU) will replace the touch pad currently located on an outside wall of the home. This system will allow for future upgrades without the necessity of re-entering the home after the initial installation. Neptune meters meet the State of Michigan “no lead” requirements and are guaranteed accurate for 20 years.

***Please schedule an appointment by visiting <https://umsscheduling.com> or call (844) 741-6248 Monday through Friday from 8:00 a.m. to 5:00 p.m. and Saturday from 9:30 a.m. to 5:00 p.m.**

If you should have any questions or concerns please call the City of Northville DPW (248) 305-2840 Monday through Friday from 9:00 a.m. to 3:30 p.m.

Thank you for your cooperation.

Sincerely,

City of Northville Public Works Department