

City of San Jacinto Water Utilities Department

Start Service Process

- ✓ **Verify Your Address:** Before submitting a service request application, please verify the service location. There are 3 water agencies within the San Jacinto City limits. To identify your service provider, please call our customer service representatives at (951) 537-6386 or email sjwater@sanjacintoca.gov. You can also refer to the [water boundary map](#).

- ✓ **Documents Required:**
 - Property owners are required to provide proof of ownership. Acceptable documents include:
 - *Recorded* Grant Deed
 - Closing Statement
 - Current Property Tax Bill
 - Property Insurance Document
 - Tenants must provide a valid lease or rental agreement
 - Listing Agents must provide a current listing agreement
 - [Service Request Application](#)
 - Valid government-issued photo ID.

- ✓ **Deposit:** Deposits will be charged at three times the average monthly bill. Total deposit may be determined by applicant's creditworthiness. Options include:
 - A. Without Credit Verification - \$210 per unit (\$150 for services without sewer connection)
 - B. With Credit Verification: By written authorization on the service request application, a credit report will be run to determine the amount of the deposit, based on the applicant's credit score. (\$4 application processing fee will apply)
 - C. Existing Customers: Existing customer who have not had delinquencies or late payments for the last 12 consecutive months will be not be required to place a deposit.